Activate your HofPass

Step 1: Check that you have a compatible device:

- All devices must have a passcode enabled

- Eligible Apple Devices (with an Apple ID signed into iCloud)
    - iPhone SE, iPhone 6s, iPhone 6s Plus or later, and running iOS 13 or later
    - Apple Watch Series 1 or later, and running watchOS 6.3 or later

- Eligible Android Devices
    - Version 6.0 or later

- All devices must have built-in NFC connection. Check your device's NFC location:
    - **Apple**
    - **Samsung**
    - **Huawei**
    - **Google Pixel**
    - **Motorola**
    - **LG**
    - **HTC**

Step 2: Activate your HofPass:

- Please complete the first 2 prerequisites for downloading your HofPass:
    - Enroll in DUO: **Click here** for instructions.
    - Upload a Photo for Approval: **Click here** for instructions.

- For iPhone Users:
    - Open the Atrium Campus Connect App and insert your Hofstra Pride email address to confirm "Hofstra University" as your organization.
    - Log in to the Atrium Campus Connect app with your Hofstra 700#.
    - Follow the prompts to activate your HofPass.
    - Once you have successfully activated your HofPass, go to Settings, located on the bottom right of the app, select Biometrics, and toggle the button to the right to enable Face ID/Touch ID.
    - Go back to the app Settings and select Credentials. Tap Add to Apple Wallet or Apple Watch to add a pass to the Apple Wallet. Once it's activated, the tab will show the status "Active" in green.
    - Navigate to your iPhone's Settings app, open Wallet & Apple Pay settings, under Other Cards, select your HofPass, and confirm Express Mode is toggled ON. *This is a required step for the HofPass to work for electronic door access and meal plans.*
    - Please Note: Users can add the pass on up to two devices (one iPhone and one Apple Watch) that are signed into iCloud with the same Apple ID.
    - International Apple Users: If you do not find the Atrium Campus Connect app in the app store on your phone, **click here** for instruction to reset your region to the United States. *Changing your region may impact other functionality on your phone. Please read the details before proceeding.*

- For Android Users:
    - Use the Settings search function and search "NFC" or see your device user manual to locate the NFC (Near Field Communication) settings on your phone.
    - Enable the NFC feature on your phone.
    - Open the Atrium Campus Connect app and insert your Hofstra Pride email address to confirm "Hofstra University" as your organization.
    - Log in to the Atrium Campus Connect app with your Hofstra 700#.

- o Select the "Credentials" option.
- o Tap the "Create Mobile Credential" button. Once it's activated, the tab will show the status "Active" in green.
- o International Android Users: If you do not find the Atrium Campus Connect app in the app store on your phone, **click here** for instruction to reset your region to the United States. *Changing your region may impact other functionality on your phone. Please read the details before proceeding.*

Step 3: Before using your HofPass around campus here is what you need to know:

- Please allow 24 hours for HofPass to activate.
  - o Apple Devices - No internet needed: use this method to access buildings and dining.
  - o For iPhones 6S/6S Plus and later: The express mode is enabled by default. When using HofPass, place the top back portion of the phone near the contactless card reader.
  - o For iPhones 6/6 Plus: Double click the home button and select the HofPass. Then authenticating with Touch ID and holding the top of the phone near the contactless reader.
  - o For Android users - No internet needed: Press the power button to wake up the screen and place the back of your phone near the contactless card reader. Please be sure the Atrium Campus Connect app is running in the background.